INVESTIGATION REPORT FOR SCRATCH OF 516378500 LIME 2 FB	
AMERICA CC350	
DIRECT CAUSE METHOD (PROCESS)	W1: The scratches occur when the item scratching on the conveyor at the first stop.
INDIRECT CAUSE METHOD (PROCESS)	W1: During process catcher operator get the item at first stop of the conveyor and transfer it to staging area.



## **PRODUCTION ACTION PLAN**

> Re-orientation to all operator regarding scratch issue and WI

> call the attention of PIC/Leader for any abnormality encountered.

> OPL for operation (folder & Catcher).

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